FORDHARRISON

SUSAN KRAMER

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Susan Kramer is a Senior Labor Relations Consultant with FH Solutions Group.

Susan has more than 20 years of airline legal and labor relations experience. She has held senior labor and legal positions with Northwest Airlines, Delta Air Lines, Alaska Air Group, and, most recently, Spirit Airlines.

While at Spirit, Susan was responsible for negotiating collective bargaining agreements with all five of Spirit's represented work groups—specifically Spirit's pilots (represented by ALPA), flight attendants (represented by the AFA), dispatchers (represented by PAFCA), ramp service agents (represented by the IAM) and guests service agents (represented by the TWU).

While working at Spirit and in her senior labor/legal roles at Alaska, Delta, and Northwest, Susan engaged in bargaining and handled arbitrations, grievances, and employee investigations. In addition, Susan advised the operations groups and Human Resources regarding contract administration and various legal issues.

Prior to joining Northwest Airlines, Susan was a partner in a litigation firm based in Minneapolis.

Susan graduated from St. Olaf College with Bachelor of Arts degrees in Economics and English. She earned her law degree from William Mitchell College of Law.

News & Insights

- February 03, 2022 - "FordHarrison Adds Senior Airline Exec To Fla. Office," Law360
- February 02, 2022 - F&H Solutions Group and FordHarrison Welcome Top Airline Labor Relations Executive

Events

- September 21-22, 2023 - FordHarrison 2023 Airline Labor & Employment Law Symposium "Climb + Descend: Adjusting to a Changing Workforce" - San Antonio, TX

EDUCATION

- William Mitchell College of Law
- St. Olaf College (B.A.)

- March 31-April 1, 2022 - FH 2022 Airline Labor & Employment Law Symposium "Navigating the Turbulence of the Pandemic and Employees' Sky High Expectations" – Denver, CO

Offices

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